

General Website Terms and Conditions of Use

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2. General. DrillDocs operates and maintains this website from the United States. Access to this website from outside the United States is done at your own initiation and you are responsible for compliance with all applicable laws, including applicable export control laws.

3. Contacts. Users should address general or technical questions or comments about the DrillDocs website to DrillDocs Corporate Communications.

4. Privacy. DrillDocs will only use your personal data as set out in the DrillDocs General Website Privacy Notice. DrillDocs complies with applicable data privacy and security laws, including the Texas Data Privacy and Security Act ("TDPSA"), Tex. Bus. & Com. Code 541.001 et seq. In the event of a security breach affecting your personal data, DrillDocs will provide notification as required by applicable law, including as required under the TDPSA and any other applicable state or federal breach notification statutes.

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applicable laws of the country of domicile) of the voting stock of an entity ordinarily entitled to vote in the election of directors shall constitute ownership or control thereof. Contact DrillDocs with queries regarding these issues.

6. Prohibited Uses. You may use the website only for lawful purposes and in accordance with these Terms and Conditions of Use. You agree not to use the website:

- In any way that violates any applicable federal, state, local, or international law or regulation.
- For the purpose of exploiting, harming, or attempting to exploit or harm minors in any way by exposing them to inappropriate content, threatening them, blackmailing them, asking for personally identifiable information, or otherwise.
- For the purpose of exploiting, harming, or attempting to harm a person in any way by falsely using the website to lend authenticity to an offer of employment, training, or sponsorship.
- For the purposes of human rights violations.
- For the purposes of increasing, enhancing, adjusting, driving, or modifying any social media metric (e.g., media impression) not authorized by DrillDocs, whether for yourself or a third party.
- To impersonate or attempt to impersonate DrillDocs, a DrillDocs employee, any DrillDocs social media account or social media communication, another user, or any other person or entity.
- To engage in any other conduct that restricts or inhibits anyone's use or enjoyment of the website, or which, as determined by DrillDocs, may harm DrillDocs, the website, or users of the website, or expose DrillDocs or users of the website to liability.

Additionally, you agree not to:

- Use the website in any manner that could disable, overburden, damage, interrupt, divert, intercept, redirect, interfere with, or impair the site.
- Use the website in any manner that could disable, overburden, damage, interrupt, divert, intercept, redirect, or interfere with any other party's engagement with real time functionality of the website.
- Use any device, software, or routine that interferes with the proper working of the website.
- Use any automated systems (robots, spiders, or any other data-mining or similar data-gathering and extraction tools) to access, acquire, or download information on this website where such systems are employed in connection with commercial objectives, or in a fashion that directly or indirectly violates the privacy interests of any individual.
- Frame or use framing techniques to enclose any portion of this site without the express written consent of DrillDocs. You may not use meta tags or any other hidden text using the DrillDocs name or trademarks and service marks without the express written consent of DrillDocs
- Upload to, distribute, or otherwise publish through this website any content that is unlawful, libelous, defamatory, obscene, pornographic, harassing, threatening, invasive of privacy or publicity rights, abusive, inflammatory, or otherwise objectionable, or that would constitute or encourage a criminal offense, violate the rights of any party, or otherwise create liability or violate any law.
- Introduce any viruses, Trojan horses, worms, logic bombs, or other material that is malicious or technologically harmful.

- Attempt to gain unauthorized access to, interfere with, damage, or disrupt any parts of the website, the server on which the website is stored, or any server, computer, or database connected to the website.
- Attack the website including via a denial-of-service attack or a distributed denial-of-service attack.
- To transmit, or procure the sending of, any advertising or promotional material, including any “junk mail,” “chain letter,” “spam,” or any other similar solicitation.
- Use artificial intelligence or machine learning algorithms on the content of this website. For the avoidance of doubt, DrillDocs does not provide permission to you copy, scrape, archive, or otherwise provide the content of the website unless provided otherwise via separate written agreement between you and DrillDocs
- Otherwise attempt to interfere with the proper working of the website.

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11. Indemnification. To the fullest extent permitted by applicable law, you agree to defend, indemnify, and hold harmless DrillDocs, its Affiliates, licensors, service providers, employees, agents, officers, and directors (collectively, the "DrillDocs Parties") from and against any and all claims, liabilities, damages, judgments, awards, losses, costs, expenses, and fees (including reasonable attorneys' fees) arising out of or relating to: (a) your violation of these Terms and Conditions; (b) your access to or use of the website, including any content, data, or materials you submit, post, transmit, or otherwise make available through the website; (c) your violation of any applicable federal, state, local, or international law or regulation; (d) your infringement of any third-party intellectual property, privacy, or other proprietary rights; or (e) any claim that your Submissions caused damage to a third party. DrillDocs reserves the right, at your expense, to assume the exclusive defense and control of any matter for which you are required to indemnify the DrillDocs Parties, and you agree to cooperate with DrillDocs' defense of such claims. This indemnification obligation will survive the termination or expiration of these Terms and Conditions and your use of the website.

12. Limitation of Liability. TO THE FULLEST EXTENT PROVIDED BY LAW, IN NO EVENT WILL DRILLDOCS BE LIABLE FOR ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, OR ANY OTHER DAMAGES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, LOSS OF USE, LOSS OF PROFITS, LOSS OF DATA, OR THOSE RELATED TO THE USE OR EXPOSURE OF PERSONAL DATA, WHETHER IN AN ACTION IN CONTRACT, TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE), OR OTHERWISE, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OF THIS WEBSITE OR THE MATERIALS CONTAINED IN OR ACCESSED THEREBY. IN THE EVENT THAT DRILLDOCS IS FOUND LIABLE FOR ANY DIRECT DAMAGES NOTWITHSTANDING THE FOREGOING, DRILLDOCS'S AGGREGATE LIABILITY TO YOU FOR ALL CLAIMS ARISING OUT OF OR RELATING TO THESE TERMS AND CONDITIONS OR YOUR USE OF THE WEBSITE, REGARDLESS OF THE FORM OF ACTION, WILL NOT EXCEED ONE HUNDRED UNITED STATES DOLLARS (USD \$100.00) OR THE TOTAL AMOUNT PAID BY YOU TO DRILLDOCS IN THE TWELVE (12) MONTHS IMMEDIATELY

PRECEDING THE EVENT GIVING RISE TO THE CLAIM, WHICHEVER IS GREATER. THE FOREGOING LIMITATIONS APPLY TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW.

13. Digital Millennium Copyright Act (DMCA) — Notice and Takedown Procedure. DrillDocs respects the intellectual property rights of others and expects users of this website to do the same. If you believe that any content appearing on this website infringes your copyright, you may submit a written notification of claimed infringement to DrillDocs' designated copyright agent at: DrillDocs Company, c/o General Counsel, 2726 Bissonnet Street, Suite 240-60, Houston, Texas 77005, or by email at: tamer.nassar@drilldocs.com (the "Copyright Agent"). To be effective under 17 U.S.C. § 512(c)(3), your notification must include: (a) a physical or electronic signature of the person authorized to act on behalf of the owner of the copyright interest; (b) a description of the copyrighted work that you claim has been infringed; (c) a description of the location of the allegedly infringing material on the website with sufficient detail to permit DrillDocs to locate it; (d) your address, telephone number, and email address; (e) a statement by you that you have a good faith belief that the disputed use is not authorized by the copyright owner, its agent, or applicable law; and (f) a statement by you, made under penalty of perjury, that the information in your notification is accurate and that you are the copyright owner or are authorized to act on the copyright owner's behalf. Upon receipt of a valid notice, DrillDocs will act expeditiously to remove or disable access to the allegedly infringing content in accordance with the Digital Millennium Copyright Act, 17 U.S.C. § 512. If you believe that content you submitted was removed in error, you may submit a counter-notification in accordance with 17 U.S.C. § 512(g).

14. Applicable Laws. The laws of the State of Texas will govern the construction and interpretation of these Terms and Conditions and the rights of the parties hereunder, without regard to its conflict of law provisions; provided, however, that to the extent that mandatory laws of another applicable jurisdiction afford greater protections to a user, such mandatory protections shall apply solely to the extent required by such laws. By accessing or placing orders under this website, you acknowledge that you have read, understood, and agreed to be bound by these Terms and Conditions and by all applicable laws and regulations, including U.S. export control laws and regulations. Any controversy or claim arising out of or relating to your use of this website or any services provided hereunder will be settled by binding arbitration to be held in the English language in Houston, Texas, USA, in accordance with the commercial arbitration rules of the American Arbitration Association. YOU AND DRILLDOCS EACH WAIVE ANY RIGHT TO PARTICIPATE IN A CLASS ACTION LAWSUIT, CLASS-WIDE ARBITRATION, PRIVATE ATTORNEY GENERAL ACTION, OR ANY OTHER REPRESENTATIVE OR CONSOLIDATED PROCEEDING WITH RESPECT TO THESE TERMS AND CONDITIONS OR YOUR USE OF THE WEBSITE. ALL DISPUTES MUST BE BROUGHT BY YOU IN YOUR INDIVIDUAL CAPACITY ONLY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS, COLLECTIVE, OR REPRESENTATIVE PROCEEDING. Any judgment upon the award rendered by the Arbitrator(s) may be entered in any court having jurisdiction. Any award rendered by the Arbitrator(s) may include costs against either Party, but under no circumstances are the Arbitrator(s) authorized or empowered to award special, punitive, or multiple damages against either Party.

15. Force Majeure. DrillDocs shall not be liable for any failure or delay in performance under these Terms and Conditions to the extent such failure or delay is caused by circumstances beyond DrillDocs' reasonable control, including but not limited to acts of God, war, terrorism, civil unrest, government action or regulation, labor disputes, natural disasters, pandemics, epidemics, power outages, internet or telecommunications failures, cyberattacks, distributed denial-of-service attacks, or other events of a similar nature (each, a "Force Majeure Event"). DrillDocs' obligations under these Terms and Conditions shall be suspended for the duration of any Force Majeure Event, and DrillDocs shall not be responsible for any resulting loss or damage.

16. Change, Suspension and Termination. DrillDocs reserves the right to change any and all content contained on this website at any time without notice. Unless otherwise agreed with you in writing, DrillDocs may terminate, suspend, or modify your access to, all or part of this website, without notice, at any time and for any reason and may block or prevent future access to and use of this website.

17. Severability. If any provision of these Terms and Conditions or portion thereof is deemed unlawful, void, or for any reason unenforceable, then that provision or portion thereof will be deemed severable from these Terms and Conditions and will not affect the validity and enforceability of any remaining provisions.

18. Eligibility. This website is intended solely for use by individuals who are at least eighteen (18) years of age. By accessing or using this website, you represent and warrant that you are at least eighteen (18) years of age. If you are under the age of eighteen (18), you are not permitted to access or use this website. DrillDocs does not knowingly collect personal information from individuals under the age of thirteen (13) in violation of the Children's Online Privacy Protection Act ("COPPA"), 15 U.S.C. § 6501 et seq. If DrillDocs becomes aware that a user under the age of thirteen (13) has submitted personal information to this website without verifiable parental consent, DrillDocs will take reasonable steps to remove such information and terminate the relevant access.

19. Language. It is at the express consent of the parties that the present agreement be written in English.

20. Changes to These Terms. DrillDocs reserves the right to change, modify, or update these Terms and Conditions of Use, at any time without notice. All changes are effective immediately when DrillDocs posts them and apply to all access to and use of the website thereafter. Your continued use of the website following the posting of revised Terms and Conditions of Use means that you accept and agree to the changes. These Terms and Conditions were last updated on May 8, 2026.

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